



Le Prieuré  
Corrèze

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*Corrèze*

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# W E L C O M E B O O K L E T

*Welcome to your hotel*

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11 Rue Saint-Martial · 19800 Corrèze  
Réception : 9 · [www.prieurecorreze.com](http://www.prieurecorreze.com)





## A

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### **ACTIVITIES**

Many activities are available around the hotel. Visit our website ([prieurecorreze.com](http://prieurecorreze.com)) in the 'Around the Hotel' section, where you will find an interactive map and thematic filters showcasing all local attractions.

### **ADAPTERS**

Adapters are available on request from Reception. (9)

### **ALLERGIES & DIETARY REQUIREMENTS**

Please let us know at the time of booking or check-in about any food intolerances or allergies, so that we may adapt and personalise your breakfast and meals accordingly.

### **ARRIVAL**

We are delighted to welcome our guests from 3:00 PM until 10:00 PM. In case of a late arrival, please notify Reception by phone or in writing so that our team can make the necessary arrangements for your comfort.

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### **BAGGAGE**

On request, your luggage can be collected from your room upon departure — simply contact Reception (9). A trolley is also available for our guests' use.

During your stay, luggage can be stored in the hotel's luggage room on request, including for early arrivals or late departures.

### **BAR & DRINKS**

Our ground-floor bar offers a wide selection of cold and hot beverages, as well as wines and other drinks. Please consult our menu or ask at the bar or reception.

- *High & mid season: 4:00 PM – 10:00 PM*
- *Low season: 5:30 PM – 10:00 PM (except on days the restaurant is closed)*

### **BEDDING — EXTRA DUVETS & BLANKETS**

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If you would like an extra duvet to enrich your sleep, we can provide one. Blankets are also available on simple request. Please contact Reception (9).

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### **CHARGERS**

A selection of phone chargers is available at Reception. Please contact us to specify the type of charger you would like to borrow (9).

### **CHILDREN'S EQUIPMENT**

Baby cots (for children under 3 years), highchairs, and bottle warmers are available on request, from the time of booking or upon arrival at Reception (9).

### **CLIMATE CONTROL**

You may adjust the air conditioning using the control unit in your room.

Please note the heating/cooling mode is set hotel-wide based on outdoor temperatures. When the hotel is in heating mode, it is not possible to switch to cooling, and vice versa. Reception can help adjust settings for your comfort.

### **CORRESPONDENCE & PARCELS**

All mail and parcels addressed to you will be kept at Reception and handed to you upon arrival or return. On prior request, they may also be delivered to your room (9).

### **COURTESY SEWING KIT**

A sewing kit is available in every room as part of the courtesy tray.

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### **DAMAGES**

Particular care has been given to the exclusive décor of your room. Do not hesitate to contact Reception to learn more about the furnishings and fabrics adorning your room. Should any item be accidentally damaged, the hotel reserves the right to charge the cost of repair or replacement to your account.



## DEPARTURE

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Check-out is free of charge until 12:00 noon. Should you wish to leave after this time, please contact Reception, who will inform you of late check-out conditions subject to availability.



## DOGS

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Dogs are welcome at Le Prieuré Corrèze. Food and water bowls are available upon request. The pet supplement is shown on the online booking module.



## DOCUMENT PRINTING

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To print documents, please send your file to: [leprieurecorreze@gmail.com](mailto:leprieurecorreze@gmail.com). Your documents will be held at Reception or delivered directly to your room in a sealed envelope on request (9).



## DO NOT DISTURB

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If you do not wish to be disturbed, please inform Reception so that calls are not put through to your room. The 'Do Not Disturb' card on your door handle restricts access by housekeeping. Please note cleaning runs from 9:30 AM to 1:30 PM and may be difficult to reschedule.

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## ECOLOGY & SUSTAINABILITY

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As part of our commitment to the environment, we strive to reduce our ecological footprint and manage our waste responsibly.

We serve breakfast products with minimal packaging and provide selective waste sorting bins throughout the hotel.

We invite guests staying more than one night to leave on the floor only the towels they wish to have changed. This simple gesture helps reduce water consumption. Our shower gels and shampoos are selected for their quality and organic certification. We encourage responsible towel use through our reuse programme.



## EMERGENCY

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In case of emergency outside reception hours, call '15' (SAMU) or 112 (European emergency). Please provide the main door entry code (shown on your room key holder) and your room number.

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## FIRE SAFETY

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Please familiarise yourself with the safety and fire instructions posted in your room and in the corridors upon arrival, and identify the nearest emergency exit.

In case of alarm, the meeting point is at the hotel reception; an evacuation point has been designated to the right of the emergency exit, opposite 99 rue de Rome.

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### GAMES — INDOOR BOARD GAMES

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Perfect for a rainy day! Board games for children and adults are available in our lobby on request from Reception. Available: Chess, card games and board games.

### GAMES — OUTDOOR GAMES FOR CHILDREN

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On the lawn and gravel areas below the terrace, we offer outdoor games designed for children: 8 plastic pétanque balls, 2 archery sets with standing targets, and Finnish skittles (Mölkky). All games are available on simple request at Reception.

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### HAIR DRYER

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A hair dryer is available in every room's bathroom.

### HEATING

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Your room is equipped with central heating that can be adjusted using the control panel in your room.

Please note the heating mode is set hotel-wide based on outdoor temperatures. When in heating mode, it is not possible to switch to cooling, and vice versa. Reception can assist with any special requests.

*⚠ In line with government environmental guidelines, indoor temperatures are capped at minimum and maximum thresholds.*

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### IRONING

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An iron and ironing board can be brought to your room upon request (9).



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### **NEWSPAPERS**

Every day, we make three newspapers available to our guests, including one English-language title. We kindly ask you to return them after reading.

## K

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### **KEY**

Your room key is attached to a key holder indicating your room number and the main hotel entrance code, which is active outside reception opening hours.

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### **LAUNDRY SERVICE**

A laundry bag and form are provided in your wardrobe. Simply leave the completed bag outside the wardrobe in your room. Service is carried out within 24 to 48 working hours, with your laundry returned the next or the day after.

### **LIBRARY**

Books displayed on the shelves in the bar lounge and at reception are available for your enjoyment, both downstairs and in your room.

### **LINEN — BABY COTS**

A cot for children under three years of age is available. It can be prepared before your arrival if requested at booking, or on request at Reception (9).

### **LOST & FOUND**

Lost property is kept for one year. Shipping costs via Mondial Relais are at the guest's expense. After this period, items will be discarded or donated to charity.



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## MEDICAL ASSISTANCE

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If you require urgent medical attention, please contact Reception, who will direct you to the nearest medical centre or emergency service.

Outside reception hours, call '15' (SAMU) or 112 (emergency), providing the entry code for the main door and your room number.



## MAID SERVICE & LINEN

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Our housekeeping team is present from 7:30 AM to 2:30 PM. Room service is provided by default. Signage is available if you do not wish to be disturbed. If you need your room serviced at a specific time, please inform Reception.

In the spirit of sustainable development, for stays of more than one night, bed linen is changed every 3 days as standard. You may request a specific change date at Reception.

Towels are changed daily if left on the floor, or every 3 days if hung on towel hooks or heated rails.

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## NON-SMOKING POLICY

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All interior areas of Le Prieuré Corrèze are strictly non-smoking: rooms, common areas, lobby and car park. Smoke detectors are active throughout the hotel and will trigger the fire alarm if activated.

*⚠ Should the smell of tobacco be detected in your room, the hotel reserves the right to charge a fixed cleaning and deodorising fee of €350.00.*

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## PARKING

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Parking spaces are available within the hotel grounds. Free spaces are available in front of the main entrance and along the side road. A PMR (disabled) space has been arranged on the left side of this road, at the entrance of the alley leading to reception.

An underground car park offers paid spaces and charging points for electric and plug-in hybrid vehicles. A second PMR space is also available in this area.



## PETIT DEJEUNER (BREAKFAST)

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A breakfast buffet is served from 8:00 AM to 10:00 AM at €18.00 per person. Children under 10 years: €10.00.

A gluten-free option is available on request. For your comfort, please inform Reception upon arrival so we can prepare accordingly.



## PHOTOCOPYING

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Photocopying services are available on request at Reception.



## PROJECTION ROOM

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For special events and on request, we make available the chapel room equipped with a large screen and a connected projector. Capacity: up to 35 people. All conditions and arrangements can be discussed at Reception (9).

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## QUALITY SURVEY

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To help us deliver an impeccable service, your feedback and comments are essential. We would be grateful if you could complete the questionnaire that will be sent to you by email after your stay.

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## RESTAURANT

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Our restaurant will be delighted to welcome you during your stay.

- *Summer season (July & August): Open every evening 7:00 PM – 8:45 PM. No lunch service.*
- *Mid-season (May, June, September, October): Open every evening 7:00 PM – 8:30 PM. Lunch on Saturdays and Sundays.*
- *Low season: Open every evening (except Sunday) 7:00 PM – 8:30 PM. Lunch on Saturdays and Sundays.*



## RESTAURANTS NEARBY

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Our reception team (9) can provide a curated selection of partner restaurants in the area. Reservations can be made on request.



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## **ROOM WAKE-UP CALL**

If you would like a wake-up call, please contact Reception the evening before to specify your preferred time (9).

You may also programme the alarm on your room telephone: dial '60', then enter the desired time, e.g. 0730 (for 7:30 AM) or 2300 (for 11:00 PM).

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## **SAFE**

Your room is equipped with a personal safe to protect your valuables.

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## **SEMINARS & MEETINGS**

Le Prieuré Corrèze has two seminar rooms equipped with high-tech facilities. For information on our business packages, please contact Reception (9).

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## **SERVICE**

Our housekeeping team is present from 7:00 AM to 2:30 PM. Room service is provided by default. A 'Do Not Disturb' sign is available. If you need your room serviced at a specific time, please let Reception know.

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## **STAY-IN ROOM BEVERAGES**

Superior and Premium rooms include complimentary instant coffee and tea bags with an electric kettle. Luxe and Luxe+ rooms also feature a Nespresso machine with capsules.

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## **SWIMMING POOL**

During the season (30/05 to 15/09), the pool is open from 10:00 AM to 8:00 PM. Children under 12 must be supervised by an adult at all times. Pool towels are available at Reception on request and must be returned before pool closing.

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## **TELEPHONE**

To reach Reception, dial 9.

- Outside calls: dial 0, then the 10-digit number (France) or 00 + country code + number (international).



- To call another room: dial '1' followed by the room number.

## **TENNIS**

Our tennis court is available free of charge exclusively for hotel guests, on reservation at Reception from 10:00 AM to 7:00 PM. Rackets and balls can also be provided.

## **TELEVISION**

Each room features a flat-screen TV with the professional Canal+ package (VOD, free-to-air channels, and Canal+ themed channels).

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## **WATER**

Complimentary water bottles are available in your room daily.

## **WEATHER & UMBRELLAS**

Do not hesitate to ask Reception for weather information. Umbrellas are available at reception.

## **WHEELCHAIR ACCESSIBILITY (PMR)**

The hotel has two fully equipped rooms for guests with reduced mobility, each featuring a shower seat. Two dedicated PMR parking spaces are available: one outdoors at the alley entrance leading to reception, and one in the underground car park.

## **WI-FI**

Complimentary Wi-Fi is available throughout the hotel and in all rooms.

Select the network 'PRIEURE CLIENT' on your device. A notification will appear — open it and fill in the required fields (First name / Last name / Room number) and confirm.

# Y

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## **YOGA**

We work with Yoga instructors to organise private sessions within the hotel or outdoors. Please contact Reception for further information. (9)